

FRP Fiberglass Delivery and Long-Term Storage Information



ATTENTION

**Always open packaging upon receipt to inspect material.
Do not store long-term in original packaging or covered with plastic.**

Tournesol Siteworks FRP fiberglass products are designed for demanding installations. However, there are things that you should be aware of when ordering and accepting delivery of these products.

1. If you receive a shipment with multiple pallets, the packing list will typically be on the pallet marked "1 of _." Please note the number of pallets shown and confirm all pallets have been delivered. If you are receiving a truckload shipment, the packing list should be on the last pallet loaded on the truck.
2. When you receive your shipment, you must:
 - INSPECT the entire shipment for damage.
 - COUNT the number of pieces you received.
 - NOTE any visible outer damage or shortages on the carrier's delivery receipt – this is critical in helping us get you credit with the freight company.
3. We do our best to package your order to prevent any concealed damage in shipping. However, shipments are occasionally damaged in transit. To file a concealed damage freight claim with the shipping company, we request you **UNWRAP COMPLETELY AND IMMEDIATELY INSPECT THE SHIPMENT.**

If there are any concealed damage issues, please keep all packaging, and call Tournesol Siteworks within 24 hours. Tournesol Siteworks is not responsible for concealed damage claims after 7 days.

Once you have confirmed that the product has not been damaged in shipment, the product may be repackaged to protect the finish against storage damage. However, you should be aware of the following for long-term storage.

1. Tournesol FRP finishes are painted. Leaving painted planters wrapped in packaging exposed to rain, snow or high heat may cause finish damage. We recommend keeping packaged planters in a dry and protected location when possible. At a minimum, make sure that the product is unwrapped and inspected well in advance of the installation date, which will allow for touch-up or repair if required.
2. Never stack pallets, or stack other items on pot or planter pallets.
3. FRP fiberglass pots and planters are lightweight and can usually be moved by hand or lightweight equipment. Do not drag filled FRP pots and planters by the lip – lift and move.

FRP Fiberglass Delivery and Long-Term Storage Information



Tournesol Siteworks Limited Three-Year Warranty

Tournesol Siteworks LLC warrants to the initial purchaser of its products that they will repair or replace product that contains a defect in material or workmanship for a period of three years from the date it is delivered to the initial purchaser.

This limited warranty does not include those parts which fall under standard regular maintenance, including but not limited to parts which are subject to periodic replacement. Timers, controls, pumps, and lamps delivered with turnkey fountains are covered for a period of one year from the date they are delivered to the initial purchaser. The warranty does not apply to conditions resulting from misuse, abuse, failure to follow directions for use, unauthorized modifications, neglect, accident or other hazard or the like. Defects in wood materials does not include naturally occurring weathering of wood, including bleaching, checking, twisting or other wood movement. Contamination by non-destroying organisms such as surface mold, mildew or algae is not regarded as damage covered by the warranty. Failure of Greenscreen trellis product is defined as structural failure of the wire or sufficient incidents in any panel that would result in the panel's inability to perform in a structural or safe manner under the intended application and use. The remedy under this warranty is limited to repair or replacement, at Tournesol Siteworks' option, of the defective parts of the warranted product. Repair or replacement of a part does not extend the warranty beyond the initial warranty period.

This is the only written warranty applicable to the product. The duration of the implied warranty on the product is limited to the duration of this express warranty. In no event shall Tournesol Siteworks be liable for any incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.